EUROPEAN VOLUNTEERSHIP FOR A GLOBAL CHANGE

GUIDE BOOK
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**What?**

To **host a volunteer** for a long term in your organization will be very helpful for many things. Main Goal: He or She will **work with you on sustainable tourism, ecotourism and community based tourism**, depending the project.

The volunteer **we will well selected before** will be capable to add something important in your structure to co-manage a **good project based on sustainable developement and solidarity tourism**.

Being involved on this kind of project abroad their countries, volunteers and projects will be the link between sending, hosting and coordinating organizations. In this way, we will get a big **network with 13 volunteers spread all around the world** with 5 international hosting organizations and 4 Europeans sending organization.

**Why?**

Pistes Solidaires has been already **developing a huge project with some of organizations who are involved now in “European Volunteership for a Global Change”**. This project is called Youth in Action for Next Generations, it embrace around 50 youngsters from different backgrounds all around the world as Italy, Indonesia, Austria, Senegal, Thailand, India, France, Hungary for an education for sustainable development. And we got an important network through local researchers’ responding to the UNESCO aims and that has been done by youth. We created a web site/database with projects that has been listed before. In creating this EVS network sending, hosting, coordinator organization and volunteer will enrich projects who will be develop on internet. **This connection between us will make solidarity tourism more dynamic in the hosting countries partners.** And volunteers will provide new competencies inside the organizations and toward the local community, but also he will provide helpful skills in sustainable tourism development.

**Where?**

13 Europeans volunteers from different background and different European countries (Italy, Austria, Hungary and France) will join an organization in India, or Senegal, Thailand or Mexico.

- Mexico, Yucatan community “Chaclol” : 3 volunteers (1 French, 1 Italian, 1 Austrian)
- Mexico, Chiapas community “Sendasur” : 3 volunteers (1 French,1 Hungarian and 1 Austrian)
- Senegal, Tambacounda “Kamben” : 3 volunteers (2 French, 1 Italian, )
- India, Orissa region “Jeevan Rekha Parishat” : 3 volunteers (1 French, 1 Austrian, 1 Hungarian)
- Thailand, Kuraburi village “Andaman Discoveries” : 1 French volunteer
Senegal:
Tambacounda is the main city of the south of east of the country. Volunteers will be host in outfitted apartment only for us.

KAMBEN is an organization who is working to reinforce solidarity, understanding, and civil society and also promote all activities for an economical and social development.

Mexico, Yucatan: Ecotouristic Centre of Mun Ha Uxmal, on the peninsula in south of east of the country. Volunteers will be host in traditional cabins.

Chac lol co-op is situated in the Yucatan’s region, near Muna. The inhabitants are the evolving of caribbean mayas. The ecotouristic centre is one the diverse project of the co-op, they also have tortillas’ mill, so they can protect and promote their traditions and also give employment to local people. The community restaurant is also a good point to get money, organizing little live concerts, weedicings, birthdays for local inhabitants.

Mexico, Chiapas: In San Cristobal volunteers will be host in apartment. And in the community, they will be host in traditional cabans and they will sleep on nice and cosy hammock, under mosquito net.

SENDASUR: Sendasur is an ecotouristic network situated in Chiapas’ region (at the border of the Guatemala). It was created in 2006 and now count 3 tour operators and 16 ecotouristic community centres spread all around the region. One information centre and booking is open in San Cristobal de las Casas. The originality of this network is that members comes from different cultures and backgrounds (Tzeltals, Lacandons, Zoques etc…)

India, Orissa: Negundolam city is situated in the north eastern part of India, along the Bengali bay. Volunteers will be host in little houses all outfitted.

JEENV REKHA PARISHAD is an organization who is working on promotion of human rights through participatory democracy and good governance. They do some work also on mobilizing and Networking Women NGOs on Human Rights Issues, undertake women friendly Income Generation Programmes (IGPs) for gender equality, improve the health status of women, children and persons with disabilities (PWDs) through, reproductive Child Health and Rights programmes & CBR Activities. They sensitize and do projects on environment and health issues, water and sanitation in the tribal and urban slums, and bio diversity conservation and sustainable education.

Thaïlande, Kuraburi: The volunteer will live in the community Kuraburi in nice traditional outfitted cabin and that will be the place where he will worked.

ANDAMAN DISCOVERIES: This organization support tsunami-affected communities along the Andaman coast: community-based tourism development: become a social enterprise, financially, culturally and ecologically sustainable. Transfer the experience to more villages/communities & create a network - Long-term: transform a dependant NGO (financially) on a self-sustainable business // Develop partnerships & expand our customer base with universities and responsible tour Companies.

In all this places volunteers will live in traditional way of life with the local team, they will participate to typical dinners of the country hosting and share with them the way of life with natives. Their organization will be in charge of all the local transports.
**When?**

It will start between the 1st of February and the 1st of March (depending on the project) until the end of the month September or October = 8 months. The starting date will depend on hosting organization constraints. Remember that on return, volunteer should participate in an evaluation training back in their country.

**Who?**

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<th>Number of Volunteer</th>
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**What expectations/outcomes?**

- Creation of touristic leaflets
- Making detailed book from one destination
- Creation of a web site / database where volunteers’ will upload texts and videos,
- Working on hands on stay
- Developing tour guide and also tour guide from another region of the hosting country.
- Creation of mini-guide of Solidarity Youth Travelers
- A web site where it will list projects who has been develop with each association, and also pictures and videos.
- Helping local communities in project development.
Definitions:

What is EVS?
Within the European Service (EVS) programme, young people can spend up to 12 months abroad as European volunteers helping in local projects in various fields. EVS represents Action 2 of the Youth in Action Programme.

Volunteers in EVS projects participate in activities in different fields (like: environment, arts and culture, activities with children, young people or elderly, heritage, sports, etc...)
Which comply with the following general principle. EVS is a great human experience abroad.

ACTIVITIES MUST:
• Take place in a country other than where the volunteer lives;
• Be non-profit making
• Bring an added value to the host organization and the local community
• Not involve job substitution, not be a substitute for military service or alternative service formulas
• Last for a limited period, normally between 2 and 12 months.

ACTIVITIES SHOULD:
• Promote universal peace, dialogue, tolerance and solidarity
• Contribute to building long-last and solid partnerships
• Include exchange of youth work expertise and know-how
• Give participants a better understanding of their own situations and cultures and help them explore their identities
• Contribute to developing the voluntary sector and civil society.

EVS IS NOT …
• EVS is not occasional, unstructured, part-time volunteering;
• EVS is not an internship in an enterprise
• EVS is not a paid job and must not substitute paid jobs
• EVS is not a recreation or tourist activity
• EVS is not a language courses
• EVS is not exploitation or cheap work force
• EVS is not a period of study or vocational training abroad
• EVS is not simply a funding scheme, but a quality model of transnational voluntary service.

What is Sustainable Tourism?
Sustainable Tourism is connecting human travel and meeting in order to develop local communities interest in a sustainable aspect. It involve tourist to be a real actor in some local projects organized already by host people for a better development toward a responsible, sustainable World. This tourism insists specially on preparing tourist to travel in order to get them sensitized before they go away.

Ecotourism?
"ecotourism is a travel responsible way in natural areas who are contributing to protect environment and health of local people”
The International Ecotourism Society
Ecotourism is a kind of tourism who is including follow attributes:

1. It includes all natural forms of tourism, the only aim of this tourism is to observe the nature and traditional areas.
2. It includes one part of education and one of environment interpretation.
3. It’s organized by local organizations only or environment administrations to protect natural areas.
4. It protects local people and creates employments and also support local people and tourists to be aware to keep and protect natural and cultural areas.

Community Based Tourism?

Community Based Tourism is helping directly communities. Community-based tourism affords travelers with rare opportunities to experience and exchange with local communities first hand. It’s distinctive in that it provides an alternative to development that’s not sustainable, giving rural and poor communities an additional source of income.

In supporting community-based tourism, tourists can immerse themselves in the day-to-day lives of local and indigenous people while helping them to preserve their environment and cultural heritage. Tourists will spend time near areas that are rich in culture and biodiversity, and they will get to know the locals at the grass roots level.

What each part needs to do?

Sending Organization:
- Signing of activity agreement
- Select volunteers
- Guarantee the follow up of volunteers
- Make the link between volunteer’s families and volunteers if needed
- Contact Pistes Solidaires every month
- Give to volunteers a departure training
- Write evaluation report and give better improvement
- Support to volunteer in the implementation of follow-up activity;
- Guarantee to sign in volunteers to sending and return training that will be organized by national agencies in volunteer’s countries.

Hosting Organization:
- Prepare and Signing of activity agreement
- Prepare volunteer’s hosting environment (hosting staffs, activities, tasks related)
- Prepare and co-organize arrival and mid-term trainings (not applicable for Andaman Discoveries, Sendasur and Chac lol)
- Inform and prepare team work
- Find linguistic courses adapted to volunteer’s level
- Communicate all the time with Pistes Solidaires (at least once every 2 weeks)
- Guarantee the mentor’s volunteer supervisor by member
- Specify volunteer’s tasks
- Facilitate the volunteer’s enculturation and facilitate also internet connection and phone
- Write evaluation report and give better improvement every months
- Guide volunteers and support in follow-up activity/evaluation, dissemination and exploitation activities;
Coordinating Organization:
- Give a clear explanation of what the volunteer will do and why is coming in your country
- Give all the resources needed to realize a good project
- Follow up with European organizations
- Follow up with all the volunteers
- Make a mix group in favour of intercultural, social and economical diversity
- Coordinate the volunteer’s database / website
- Organize a meeting with all the volunteers selected somewhere in Europe
- Discus how to improve the volunteer’s situation
- Organize with hosting associations the arrival and mid-term trainings
- Do report to the European Commission
- Be in charge of administrative tasks
- Responsible for the budget
- Write the contracts
- Organise the instalment

Volunteers:
- Present CV and motivation letter to sending organization
- Participate in pre departure and on arrival training
- Participate actively in the selection process
- Participate actively in trainings organized
- Participate actively in all activities
- Development of future activities
- Search informations of hosting organizations
- Participate actively to get informations about missions, countries.
- Participate to evaluation training on return of their EVS
- Manage VISA formalities
- Write evaluation report to sending organizations.

How is it possible?
EVS is financed by the Youth in Action Program from the European Commission. The EU (European Union) support financially accommodation, insurance, food, transport, pocket money, visa and jab. This funding is not paying tutoring salary and should be use only for elements listed below.

Volunteering length and working time: The total duration of the EVS is 8 months, volunteer will work around 35 hours per week. Volunteer’s activities should be planned on 7 months since they will have 3 weeks vacations and 2 weeks of trainings (1 arrival training, 1 mid-term training) A report have to be realized each month from Sending, Hosting, Coordinating associations and volunteers to know how is everything going on and to follow up projects step by step. That will be a way also to support hosting organizations dealing with volunteers.

How to find volunteers?
European associations send applications to hosting associations already selected by sending associations, then hosting associations select their volunteers and send it back to the sending associations.

Volunteers are flexible and ready to give their own time, leave family and friends to participate at this project around fair trade tourism. They won’t be specially person qualified in this frame in particularly and most of the time we send students and not professionals.
RECRUITMENT PROCESS: STEP BY STEP

Publicity
You start to publicize the placements through different ways for ex: website, emails, newsletter, contact with youth centres.

CV + Motivation Letters
Collect CVs and motivation letters of candidates
Selection + interviews before the 11th December

Selection
Selection of 2 or 3 CVs by sending organizations and then send to the hosting organizations the 11th December
Volunteers selected by the hosting organization the 18th December and the decision has to be sent to sending organizations and Pistes Solidaires

Preparation
Pre-Departure Training
Visa
Booking of flights
Registration
Vaccine
Questions & Answers
Intercultural preparation
Signing of acceptance letter with Pistes Solidaires + Activity Agreement
Etc …

Pre-departure Training
All volunteers will do a pre-departure training in their own national countries

Departure
Departure between the 1st of February and the 1st March for volunteers (Depending in Hosting Organisations’ constraints)
TYPE OF ACTIVITIES:

INDIA:

3 volunteers from Austria, Hungary and France In Jeevan Rekha Parishad’s Organization

Role and tasks of volunteers:

- Developing Eco-Tourism of Community Tourism Programmes.
- Organizing Eco-Tourism camp with the local/JRP support.
- Develop project proposals of International donors.
- Developing contacts and collaboration opportunities at national, regional and international level.
- Documentation, video recording and publicity activities.
- Training and seminar on “Sustainable Tourism”.
- Participation in National and International events relating to sustainable Tourism.
- Film and Blog.
- Web Designing on Eco-Tourism Potentialities in Orissa, India.
- Proposal and Report writing.
- Facilitator and Representative of JRP.
- Researcher and Communicator.
- Translator & Web Designer.
- Project and Programme Implementation.
- Networking with Chilika Development Authority (CDA), Tourism Department, Government etc.

Practical details:

Works hours: 6 hours per day and Sunday is off

Team’s work: The director of JRP and volunteers

Tutor meeting: Once per week, on Friday.

Volunteer’s accommodation: Volunteers will live with host families or Guest House. This will facilitate their integration with the local culture. The accommodation will provided very close to JRP office

Internet Access: All volunteers will have access to internet in JRP office only. We may consider giving internet in their houses/guest/house etc.
Local Transport: JRP will provide two wheelers, vehicle (4 wheelers) to go to field. In case vehicles are not available, JRP will pay for local transportation.

Special information about clothes:
- Any clothes used by the volunteers in Europe.
- However, warm and woollen clothing for winter season.
- The volunteers have to buy the local clothes in Orissa which are very cheap.

How the Service will contribute to the social and personal development of the volunteer? What are the learning outcomes you want to bring to the volunteer?
- They will be able to team the culture and heritage of Orissa especially tribal culture, which will improve their knowledge and skills.
- Their stay will Indian Youth will bring cultural diversity and solidarity.
- There will be exchange of language, values and culture. Volunteers of Europe will learn Oriya Language & EVS volunteers will teach European languages to Oriyan youth.

What are the expected skills from the volunteers?
- Documentation
- Project Writing
- Communication
- Networking
- International Cooperation
- Programme Planning, Implementation & Monitoring.
THAILAND:  
1 French volunteer in Andaman Discoveries Organization

Role and tasks of the volunteer:

- Liaising with marketing manager to oversee our viral marketing campaign (Facebook, Twitter, Blog, posting on forums, etc.).
- Researching suitable awards and potential funding opportunities.
- Supporting marketing manager with generating marketing collateral (newsletter, press releases, etc.). Responsible for general office tasks.
- Maintaining and offering suggestions for improving our filing system and photo database.
- Creating a quotes and testimonial spreadsheet from guest feedback.
- Updating and maintaining our product spread sheets

Practical details:

**Works hours**: Office hours are from 8:30am to 6pm, Monday to Friday

**Team's work**: Primary contact is Karen Spackman; the volunteer will also interface with office staff and interns.

**Tutor meeting**: Weekly meeting with all staff and tutor. One-on-one meetings with tutor as required during initial introductory period.

**Volunteer’s accommodation**: The volunteers will stay in a typical Thai house in Kuraburi that is furnished with basic amenities, such as fan and cold water.

**Internet Access**: All the volunteers will have access to the internet in office for work-related purposes. Internet for personal use is allowed in the office during non-working hours or at one of several internet cafes in town.

**Local Transport**: AD office has bicycles that the volunteer can use. Kuraburi is a small town and everything is within walking distance. There are regular buses from Kuraburi to Phuket, Ranong, and Bangkok. Motorbikes can be hired for about 200 Baht/day or 2,500 Baht/month
Special information about clothes:
- Dress code for the office is casual: t-shirt, shorts, or long pants are acceptable most days.
- Poncho and sturdy umbrella can be bought easily in town during the rainy season (May – October)
- When visiting a Muslim village, female volunteer should dress conservatively, i.e. shoulders and knees covered

How the Service will contribute to the social and personal development of the volunteer? What are the learning outcomes you want to bring to the volunteer?
- The volunteer will gain an appreciation of community development and responsible tourism in Thailand
- The volunteer will gain an understanding of a social enterprise, including the opportunities and challenges, and how operations are carried out on a daily basis.
- The volunteer can take advantage of the unique opportunity to be immersed in Thai culture; learning the language, values, and culture through direct experience and interaction.

What are the expected skills from the volunteers?
- Baccalaureate degree and/or two years work experience
- Highly proficient at MS Office application, especially Word, Excel, and Outlook
- Strong organisational and communication (oral and written) skills
- Motivated self-starter
- Team player with the ability to work independently
- Adaptability – the volunteer will be living in rural Thailand with minimal Western amenities
- IT troubleshooting, network maintenance, and/or programming skills are highly desirable but not required
SENegal:
3 volunteers from France and Italy in Kamben’s organization

Role and tasks of the volunteer:

- Leading a research / investigation near tourism’s operators on Tambacounda and the region: do a diagnosis of the touristics offers of the this region: youth hostels, touristic guides, agencies etc...
- Creating booklets of different sites / tour operator of the region
- Making videos of each projects to promote and communicate better those actions
- Helping on installation of website
- Doing some technical sheets: cultural events of Tambacounda’s region, sheets on geology, megalithic’s site, fauna and flora, traditional events, cotton culture or peanut culture for example...

Practical details:

**Works hours:** 6 hours per day / 5 days per week
Week-end: Saturday and Sunday

**Team’s work:** Ghislain Couston, French engineer in development, is working with AFVP (French Associations who send experiences volunteers) and he will be the tutor of the volunteers and directly their colleague.

**Tutor meeting:** Boubacar Sangare: treasurer of the Association Kamben-SDS and director of the local branch of ICD-Afrique: he will meet all the volunteers once per month, and will be available to meet volunteers whenever they needs.

**Volunteer’s accommodation:** In Tambacounda, in a shared flat with 3 European volunteers. Tambacounda is the 10th biggest city in Senegal, and everything is available as medicine, transports etc.. The flat will be at walking distance from the office.

**Internet Access:** Yes everyday at the office and also in cyber cafés. Each volunteer will get one computer to work on the office.

**Local Transport:** The flat will be at walking distance from the office around 15, 20 minutes by walk. If they need to move further to do some researches for example, Kamben-SDS is in charge of it and will manage for them public transport or will go with them on the soil.
**Special information about clothes:**

In Senegal it is very rude to wear shorts for women (to show their knees). But it is possible to have “scoop neck”, some small tee shirt. In Tambacounda is around 35 40° on May.

**How the Service will contribute to the social and personal development of the volunteer? What are the learning outcomes you want to bring to the volunteer?**

- Responsability on real cooperation project and help to economical development by the fair trade tourism and local development
- Volunteers will be operators, actors and be responsibilized on this program
- They will develop new competencies on leading projects and participating to an international solidarity program

**What are the expected skills from the volunteers?**

- Capacity of synthesis
- Capacities in informatics
- Capacities editorial
- Capacity of communication (interviews, meetings with local partners)
- Competencies in video
Role and tasks of the volunteer:

- Analyzing the best locations for informative rest stations and animal observatories
- Selecting the fauna and flora to be displayed
- Printing technical posters and making interactive molds
- Working with construction workers in building necessary structures for informative rest stations, animal observatories and a display case for informative booklets
- Modifying the menu with the participation of the restaurant staff
- Working at the restaurant with the staff to host customers
- Analyzing the museum pieces in need of renovation and the resources needed for its restoration
- Designing new exhibitions with an informative database which complement existing exhibitions
- Developing a brochure or pamphlet for the community museum
- Making a photographic history of the cooperative to be placed in the museum or shared spaces

In agreement with the project, the volunteers will have the opportunity to visit the ethnotourism project “Raiz del Futuro” in the Biosphere Reserve of Calakmul, in the indigenous Tzeltzal community of Mancalona, in order to know their experience and to transfer their knowledge to other sites in which they may have contact.

Practical details:

Works hours: average of a 35 hour work week.
- For those working with restaurant staff, the busiest days will be Friday to Sunday, when the restaurant is open.
- For the biologist/ecologist, early morning hours or night hours will be most appropriate for observing animals.

Team’s work: volunteers will work with:
- Anthropologist: Rommel González Díaz;
- Agronomist: Hipólito Mendoza Castillo;
- Accountant: Mildred Casanova Errera; the cook, waiters, gardener, bookkeeper and other staff of the Ecotourism Complex.
Tutor meeting: Tutors and volunteers will meet at least once or twice every month. Tutors will be available by email at all times. The Project Director lives on the premises, and so will be available daily.

Volunteer’s accommodation: Volunteers will share a cabin at the ecotourism complex (see photo above), depending on the genders. Bathrooms and showers are located in close proximity to the lodging area, as well as is a fully equipped kitchen.

Internet Access: There is internet available on-site at the ecotourism complex. There will be a video-conference (using Skype) between the volunteer, the Project Director and Pistes Solidaires once every three weeks.

Local Transport: Volunteers will be living on-site at the ecotourism project. There is transportation easily accessible to go into town, as well as a bus to go to the city of Merida. In addition, the Project Director can bring them to where they need to go if it is necessary.

Special information about clothes:
We recommend bringing: a visor or hats for the sun, sunglasses, clothing for hot weather but that do not reveal the stomach, a swimsuit, a raincoat, and one light weight jacket.
For those working in the nature paths, please bring gloves and plastic boots.
All should bring the following items: a flashlight and a bag to carry sundries to and from the bathroom. For those with reactions to insect bites or the sun, please bring the appropriate remedy.
The average temperature from April to July is 29ºC, with various days reaching 38ºC. September to November offers pleasant weather with brief, heavy rains at times.

How the Service will contribute to the social and personal development of the volunteer? What are the learning outcomes you want to bring to the volunteer?

Volunteers who work with us will increase their understanding of the following areas:
- **Social**: The structure and functioning of a cooperative enterprise and of a horizontally structured work team
- **Cultural**: The application of the different elements of sustainable development as expressed in ecotourism - improved fluency in Spanish
- **Ecological**: The application of the different elements of sustainable development as expressed in ecotourism
• **Economic**: Understand the forces that play in maintaining poverty in rural environments and the organized processes of local development with the goal of overcoming such poverty

**What are the expected skills from the volunteers?**

• **Social Skills**: It is important for all volunteers to be able to work in a team and to collaborate although the task may not be directly related to their discipline.

• **Electronic Skills**: All 3 volunteers will need to use a computer, varying from using Excel to computer graphics programs depending on the task. **IT IS PREFERRED THAT ALL VOLUNTEERS BRING A LAPTOP COMPUTER.**

• **Digital Camera**: IT IS ALSO PREFERRED THAT VOLUNTEERS BRING A DIGITAL CAMARA. HOWEVER, IF THIS IS NOT POSSIBLE, ONE WILL BE PROVIDED WHEN NEEDED.

• **Internet Skills**: In addition to the discipline-specific tasks, we ask that the volunteers be willing to work to get the Ecotourism Complex Mun-Ha Uxmal published in Mexican travel books and travel books of their native country, as it is a proven means of successful publicity. To accomplish this, internet skills are useful. However, this is the not the main focus of the volunteers’ tasks and would not interfere in their job performance if they cannot comply with this request.

• **Hospitality Service & Administration**: This volunteer should have a basic knowledge base of accounting principles and practices. In addition, it is especially important for this volunteer to have good conversational Spanish skills, for he or she will work most closely with the crew of the ecotourism complex.

• **Capacity of synthesis**
MEXICO – CHIAPAS – SENDASUR
3 volunteers from Hungary, France and Austria in Sendasur’s organization

Role and tasks of the volunteer:

- Help the communities in the eco-label process:
  - adaptation of the touristic centres to the Mexican eco-standard,
  - develop composting area,
  - develop pedagogical gardens for the tourists,
  - exchange new recipes for the restaurants
  - propose new activities (discovering fauna & flora, etc.)
  - write documents to carry out all the criterias
  - etc.

- Develop communications & promotion tools (videos, attractive photos, blog, etc.)
- Improve/ Update of the website with translation in European languages
- Assisting the marketing process
- Help in the office to give information to the travellers
- Help in the reservation process
- Help the network to better understand European Alternative tourism demand
- Give some English language basic classes
- Help the groups to restore/improve the eco-touristic centres

Practical details:

Works hours: 40h / week
Volunteers will have 2 free days per week, organizing a turn to be able to help in the information office on week-ends too

Team’s work: In the office: Anita and Alma + Ernesto
In the communities: the communities’ members

Tutor meeting: Once / month and all the times the volunteers would need it.

Volunteer’s accommodation:
The 3 European Volunteers will share a flat in San Cristobal de las Casas
They will be hosted in the eco-touristic when they go to work with the communities

Internet Access: In the office there is the wi-fi connection – the organisation can provide one computer for the volunteers
Local Transport: Walking or by bus. The money for the bus will be given to them if needed.
When they go to the communities, they will be going or with public transport or with a group of tourist

Special information about clothes:
In San Cristobal it is often cold (2000m high), so volunteers must bring warm cloth for San Cristobal and "summer" clothe for the communities, but long ones better against the insects bites.

It’s important to bring boots (like for hiking, or walk on the mud)
Mosquito spray, cap or hat, raincoat (rain season from june to October)

How the Service will contribute to the social and personal development of the volunteer? What are the learning outcomes you want to bring to the volunteer?

They will learn about eco-label in Mexico, about community based tourism, about the touristic reality in Chiapas

They will discover different faces of Chiapas, going from the jungle to the sea and the mountains

They will work and live with people from many different origins: Tzeltal, Tzotzils, Lacandons, Chinantecos, learn and share with them

They will develop their informatics and language skills,

What are the expected skills from the volunteers?
- Capacity of communication (interviews, etc.)
- Informatic skills (word, excel, website, internet)
- Multi-media skills (video, photos, interviews, etc.)
- Good level in Spanish + English
- Adaptability
- Knowledge about European Tourism (alternative and mass one)
Austria, CUBIC:
Cubic is encouraging intercultural exchange and learning processes, by supporting young people and their initiatives, promoting educational training for young people, youth workers and multipliers. They implement international projects involving young people. And also they are improving the opportunities of young people and adults of getting involved in social and labour life, giving special attention to the inclusion of disadvantaged youngsters.

CONTACT:
www.cubic-online.at
Organization founded in 2005, Austria, Innsbruk.
Contacts: Leo KASERER: leo.kaserer@gmail.com
Markus ALBRECHT: markalbre@googlemail.com

Hungary, FEKETE SEREG:
Fekete Sereg gives the youth (13-30 years old) of the village possibilities to spend their free time by doing useful activities, to support bottom up initiatives of the young living in the village. This organization gives the same possibilities to our youth as other young have in the European Union and it multiply our knowledge to the young people who live in rural area

CONTACT:
www.fekete-sereg.hu
Contact: Rita KANDIKO– President - info@fekete-sereg.hu

Italy, CESIE:
CESIE promotes intercultural development. They act as a bridge between research and the application of knowledge and apply reciprocal communication in order to consolidate peace and democracy. They abolish every form of discrimination and promote social inclusion and equal opportunities and promotes global awareness and responsibility towards the application of human rights. And Cesie facilitates the growth of people and organisations, with particular attention to youth, through grassroots development.

CONTACT:
www.cesie.it
Contacts: Sarah Beal: sarah.beal@cesie.it // Roberta Lo Bianco: mobility@cesie.it
France, **Pistes-Solidaires:**

Pistes Solidaires involves and sensitise young people about the actions that they can do for sustainable development. They gives young people locally, across Europe and the world the chance to develop themselves personally through working on projects, trainings, European Voluntary Service and other opportunities based around the themes of sustainable development. And they promote and send people on sustainable tourism visits across the world.

**CONTACT:**

www.pistes-solidaires.fr

Organization founded in 2002, France.

Mathieu Decq – mathieu@pistes-solidaires.fr

Alix Bonneau – alix@pistes-solidaires.fr

Bertrand Soulcié – bertrand@pistes-solidaires.fr // sve@pistes-solidaires.fr

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Senegal: **KAMBEN** is an organization who is working to reinforce solidarity, understanding, and civil society and also promote all activities for an economical and social development.

**CONTACT:**

www.icd-afrique.org

Contacts: Boubacar Sangare sangareard@yahoo.fr // henri.dalbies@club-internet.fr

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Mexico, Yucatan: **Chac lol co-op** is situated in the Yucatan’s region, near Muna. The inhabitants are the evolving of caribeann mayas. The ecotouristic centre is one the diverse project of the co-op, they also have tortillas’ mill, so they can protect and promote their traditions and also give employment to local people. The community restaurant is also a good point to get money, organizing little live concerts, weedings, birthdays for local inhabitants.

**CONTACT :**

http://www.munha.org/

Silverman Rommel and Dana : balamha@itelcel.com // danachaclol@gmail.com
**Mexico, Chiapas:**

**SENDASUR:** Sendasur is an ecotouristic network situated in Chiapas' region (at the border of the Guatemala). It was created in 2006 and now counts 3 tour operators and 16 ecotouristic community centres spread all around the region. One information centre and booking is open in San Cristobal de las Casas. The originality of this network is that members come from different cultures and backgrounds (Tzeltals, Lacandons, Zoques etc...)

CONTACT:
Contacts: Anita: infosendasur@prodigy.net.mx

**India, Orissa**

**JEEVAN REKHA PARISHAD** is an organization who is working on promotion of human rights through participatory democracy and good governance. They do some work also on mobilizing and Networking Women NGOs on Human Rights Issues, undertake women friendly Income Generation Programmes (IGPs) for gender equality, improve the health status of women, children and persons with disabilities (PWDs) through, reproductive Child Health and Rights programmes & CBR Activities. They sensitize and do projects on environment and health issues, water and sanitation in the tribal and urban slums, and bio diversity conservation and sustainable education.

CONTACT:
[www.jrporissa.org](http://www.jrporissa.org)
Organization founded in 1993, India, Orissa.
Contacts: Manu MISHRA – Programm director – jeevanrekha@hotmail.com

**Thailand, Kuraburi:**

**ANDAMAN DISCOVERIES:** This organization supports tsunami-affected communities along the Andaman coast: community-based tourism development: become a social enterprise, financially, culturally and ecologically sustainable. Transfer the experience to more villages/communities & create a network.
- Long-term: transform a dependant NGO (financially) on a self-sustainable business //
- Develop partnerships & expand our customer base with universities and responsible tour Companies.

CONTACT:
[www.andamandiscoveries.com](http://www.andamandiscoveries.com)
Organization founded in 2005, Thailand.
Karen Spackman: info@andamandiscoveries.com